Customer RentCafé Registration Guide

In your browser please type: services.dchousing.org

Click on Resident Login.
The new login page appears.

If you are registering for the first time, please click on the ‘Click here to register’ hyperlink.
The following Registration screen will appear.

The RentCafé Registration code will be provided to the user by DCHA either in the form of an email or letter.

After checking for the information. Put in the registration code. And click Go.
This should open the form to put in all your information, RentCafé checks a user’s registration form with their SSN and registration code in DCHA’s system.

Fill out the form with all the required information.

Check the ‘I’m not a robot’ box.

Please Accept the ‘Terms and Conditions’ by selecting the check box and hit Register.

If registered successfully, this will log you into the account for the first time.

**Note:** If the registration fails due to an incorrect social security number you may contact us (202) 535-1000 to get the information corrected in our system, which will let you successfully log in.