



District of Columbia Housing Authority

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202-535-1000

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SUSPENDING NEW APPLICATIONS TO DCHA'S WAITING LIST **FREQUENTLY ASKED QUESTIONS**

DC Housing Authority (DCHA) has used its waiting list for many years to record applications for its housing assistance programs. People are housed from the waiting list based on the date and time they apply and their selected preferences. As of January 2013, there are almost 70,000 families and individuals on the list requesting housing.

Effective April 12, 2013, DCHA is suspending new enrollment to the waiting list in order to:

- Update the waiting list to make sure people already on the list still want and need housing;
- Give people on the public housing waiting list a chance to list which properties they want to live in;
- Make the waiting list process easier to understand and manage.

Question: What is the DC Housing Authority waiting list?

Answer: The DC Housing Authority waiting list is a data base of people who have applied for housing in one or more of DCHA's housing assistance programs: Public Housing, the Housing Choice Voucher Program (formerly Section 8), and the Moderate Rehab Program.

Q: What does suspending new applications to the waiting list mean?

A: Suspending new applications means that the DC Housing Authority will stop accepting NEW applications for housing assistance. All applications submitted by Friday, April 12, 2013 will be added to the waiting list.

Q: When will the list re-open?

A: DCHA will reopen the waiting list for a limited time to accept new applications when public housing or vouchers are available.

Q: What happens if I am already on the list?

A: This suspension will not impact you! As always, you should continue to update your application for any changes to your address, telephone number, family composition or preferences. You can update the application on the DCHA website at www.dchousing.org, or you can call 202-535-1000 to make an appointment to come to DCHA to update your information

Q. How do I know if I'm currently on the waiting list?

- A. You can check on the DCHA website at www.dchousing.org. You also can call the DCHA Customer Service Call Center at 202-535-1000.

Q: Where can I update my application?

- A. You may update the application on the DCHA website at www.dchousing.org or call (202) 535-1000.

Q: Who do I contact about my status on the waiting list?

- A. You may check on the DCHA website at www.dchousing.org or call the DCHA Customer Service Call Center at 202-535-1000.

Q: If I'm not on the waiting list, how can I get on it?

- A. You can apply on the DCHA website at www.dchousing.org. Applications are also available at DCHA Headquarters at 1133 N. Capitol Street NE or at any of the Satellite Centers listed on the website.

Q: If I mail in a new application, do I need to mail it before a certain day?

- A. Your application must be postmarked on or before April 12, 2013.