

PROPOSED MTW ACTIVITIES—HUD APPROVAL REQUESTED

Proposed Activity	Description	Statutory Objective	Baseline	Benchmark	Data Collection/ Measurement	Authorization(s)	Hardship Exemption (If related to Rent Reform)
<p>1.1.11 Requirement to Correct Minor HQS Unit Condition Discrepancies— Tenant/Landlord Self-Certification</p>	<p>Housing Quality Standards (HQS) define what are “major” and “minor” violations. Minor violations DO NOT involve health or safety issues and thereby are marked as “Pass with Comments”. Although HQS does not require that an agency re-inspect to insure that minor violations identified as “Pass with Comment” are addressed, DCHA wants to mandate that minor violations that are “Passed with Comment” are corrected and confirmed through the use of an Inspection Self-certification form.</p> <p>Approval of the use of MTW authority is being requested to implement consequences faced by tenants and/or landlords who fail to sign an Inspection Self-Certification form:</p> <ul style="list-style-type: none"> • For tenant caused violations: the tenant will be unable to move with continued assistance. • For landlord caused violations: the landlord will not be granted a rent increase. <p>Anticipated Schedule: Begin implementation upon approval from HUD (FY2011)</p>	<p>Reduce costs and <u>achieve greater cost effectiveness in federal expenditures</u></p>	<ul style="list-style-type: none"> • # of minor HQS violations 	<ul style="list-style-type: none"> • Increase in the number of resolved minor HQS violations • Initially, DCHA expects to see an increase in: <ul style="list-style-type: none"> ○ # of families denied transfer due to unresolved HQS violations; AND ○ # of landlords denied rent increases due to unresolved minor HQS violations 	<ul style="list-style-type: none"> • # of minor HQS violations • # of resolved minor HQS violations • # of completed Inspection Self-Certification forms submitted • # of families denied transfer due to unresolved HQS violations • # of landlords denied rent increases due to unresolved minor HQS violations 	<ul style="list-style-type: none"> • Attachment C— Section D.5 	<p>Not Applicable</p>
<p>1.2.11 Change in Abatement Process, including Assessment of a Re-</p>	<p>DCHA is required to conduct a re-inspection for units that fail and annual HQS inspection to ensure that the owner has corrected the violations. If the landlord does not correct the</p>	<p>Reduce costs and <u>achieve greater cost effectiveness in federal</u></p>	<ul style="list-style-type: none"> • 2,189 abatements in last 12 months • 712 3rd inspections in 	<ul style="list-style-type: none"> • Reduction in the # of abatements • At least \$100,000 raised from Re- 	<ul style="list-style-type: none"> • # of final fails 	<p>Attachment C— Section D.5</p>	<p>Not Applicable</p>

PROPOSED MTW ACTIVITIES—HUD APPROVAL REQUESTED

Proposed Activity	Description	Statutory Objective	Baseline	Benchmark	Data Collection/ Measurement	Authorization(s)	Hardship Exemption (If related to Rent Reform)
inspection Fee as an incentive to Maintain Acceptable Housing Quality Standards in Voucher Assisted Units	<p>violations by the time of the re-inspection, DCHA must abate the landlord’s payment and terminate the HAP contract.</p> <p>Prior to termination of the HAP contract -which is typically thirty (30) days from the abatement. if the owner wants DCHA to come out for a third inspection, DCHA proposes that it charge the landlord a fee for the third inspection. The proposed fee for the third inspection is \$100.00. The fee for the inspection does not remove the abatement of the subsidy; rather, DCHA is seeking to impose this fee due to the administrative costs for conducting an inspection that is not required. If the unit passes after the third inspection, DCHA will lift the abatement effective the date the unit passed.</p> <p>Anticipated Schedule: Begin implementation upon approval from HUD (FY2011)</p>	<u>expenditures</u>	<p>the last 12 months</p> <ul style="list-style-type: none"> • 1,112 families that moved as a result of an abatement in the last 12 months 	<p>inspection fee</p> <ul style="list-style-type: none"> • Reduction in the number of families moving as a result abatements 			
<p>1.3.11 Creation of Local Authorization and Release of Information Form with no Expiration to Support the Biennial Recertificaiton Process</p>	<p>Since DCHA moved to biennial recertifications for HCVP, with future implementation planned for Public Housing, a longer release of information authorization is needed. Currently, income data provided for Public Housing and Housing Choice Voucher program participants through the HUD Enterprise Income</p>	<p>Reduce costs and <u>achieve greater cost effectiveness in federal expenditures</u></p>	# of			<ul style="list-style-type: none"> • Attachment C— Section C.4 • Attachment C— Section D.3.b 	Not Applicable

PROPOSED MTW ACTIVITIES—HUD APPROVAL REQUESTED

Proposed Activity	Description	Statutory Objective	Baseline	Benchmark	Data Collection/ Measurement	Authorization(s)	Hardship Exemption (If related to Rent Reform)
	<p>Verification system is only accessible for 15 months with a signed HUD Form 9886 (HUD 9886). The HUD 9886 is a release of information authorization signed by every adult member of the household. The 9886 gives DCHA the ability to conduct third party verifications of income for up to fifteen (15) months from the date the adult members complete the form. If resident/participant data is not accessed within the 15 month period, DCHA will lose the ability to run the third party income data.</p> <p>DCHA wants to develop a local form that gives the agency the authority to conduct 3rd party verifications of income for each adult member for the entire period the family receives housing assistance. This form will be executed one time for each adult member of the participating household.</p> <p>Creation of this form will increase DCHA's capacity to conduct timely 3rd party verifications, reduce staff time related to having the form signed by the family, reduce paperwork and reduce potential audit findings for conducting 3rd party verifications after the fifteen (15) month expiration.</p>						

Proposed

PROPOSED MTW ACTIVITIES—HUD APPROVAL REQUESTED

Proposed Activity	Description	Statutory Objective	Baseline	Benchmark	Data Collection/ Measurement	Authorization(s)	Hardship Exemption (If related to Rent Reform)
	<p>In anticipation of implementation of the biennial recertification process in the Public Housing program and to reduce confusion, these forms will be implemented for completing Public Housing recertifications at the same time as HCV.</p> <p>Anticipated Schedule: Begin implementation upon approval from HUD (FY2011)</p>						
<p>1.4.11 Establishment of a Greeter program to improve customer service and greater resident empowerment</p>	<p>In order to provide improved customer service and greater resident empowerment, DCHA will create a Greeters program. The Greeters will reside at the property that they serve. They will assist in providing a welcoming environment for buildings with single points of controlled access. DCHA will work with Resident Council's to recruit and train resident greeters and create performance standards and oversight.</p> <p>Since the Greeters will be providing a service to their community on a defined schedule, DCHA proposes that it grant a rent credit instead of compensating the Greeter directly. This rent credit will serve as an incentive for broad participation in the program.</p> <p>In order to implement this initiative, DCHA will develop local regulations that define income</p>	<p>Reduce costs and <u><i>achieve greater cost effectiveness in federal expenditures</i></u></p>	<ul style="list-style-type: none"> • Currently no resident teams exist 	<ul style="list-style-type: none"> • By the end of FY 2011 to have at least one property-based resident team established and providing additional services to residents under guidance of resident council 	<ul style="list-style-type: none"> • # of hours and types of services being provided by resident teams 	<ul style="list-style-type: none"> • Attachment C— Section E • Attachment C— Section C.11 	<p>Not Applicable</p>

PROPOSED MTW ACTIVITIES—HUD APPROVAL REQUESTED

Proposed Activity	Description	Statutory Objective	Baseline	Benchmark	Data Collection/ Measurement	Authorization(s)	Hardship Exemption (If related to Rent Reform)
	exclusion from rent calculations. Anticipated Schedule: Begin implementation upon approval from HUD (FY2011)						

Proposed